

KCC

SERVICE AND MAINTENANCE



MISSION STATEMENT

“To provide fast, efficient and effective tailored service designed to deliver sustainable cost effective results for our clients and their businesses.”

About KCC Architectural

KCC Architectural brings together the strength and expertise of three significant Irish companies - KCC Door Hardware & Security Solutions, Skelly Opening Solutions and Mullingar Metal Fabrication.

The combination of all three companies means that KCC Architectural are in a position to provide end to end solutions to our clients across industry sector including commercial, educational, pharmaceutical, health and housing. KCC Architectural is structured around five specific company divisions, namely door hardware & access control, stainless steel fabrication, facades, partitions and doors and automatic doors.



Tesco, Bangor



NUI Galway



Connolly Station, Dublin



Glucksman Gallery, Cork



Blackrock Clinic, Dublin



Turnercross Motors

SERVICE AND MAINTENANCE

KCC Architectural's commitment to customer service doesn't stop at supplying our products, we maintain, service and repair all products installed by our company and other companies irrespective of type or manufacture.

We offer the complete service, from maintenance agreements and emergency callouts, to repairing and replacing any parts / products.



- **Fire and Roller Shutters**
- **Fire and Smoke Curtains**
- **Automatic Doors**
- **CCTV**
- **Electronic Locks**
- **Quick Roll Doors (Energy Saving Doors)**
- **Moveable Walls**
- **Industrial, Retail and Commercial Doors**
- **Access Control**
- **Door Hardware and Closers**
- **Steel Hinged Doors**
- **Bi-Folding Insulated Doors (Energy Saving Doors)**
- **PVC Strip and Rubber Crash Doors (Energy Saving Doors)**
- **Sectional Overhead Doors**
- **Docking Equipment**
- **Facade Maintenance**

SERVICE AND MAINTENANCE

Fast and Reliable

To ensure your equipment is maintained in good working order, our network of Service Centres are strategically placed to provide the fastest possible response time. If you have a breakdown our stocked service vans can provide a quick response.

Based in Dublin with a service network of 5 depots throughout the country, our well trained technicians are available 24/7 to provide a full range of services and repair to your equipment to that it will:

- Keep equipment operating at peak efficiency
- Increase up-time
- Increase the lifecycle of your products

Service and Repair activities are controlled from our call handling centre using AFS software. All calls are time stamped and on site repairs monitored to make sure Quality Procedures and Service Level Agreements are met. AFS manages scheduled maintenance, produces historical records and stores asset register data for use by facilities management.

The system allows for wireless despatching to service technicians. Service Teams are backed up by rigorous training to ensure that your equipment is maintained in accordance with manufacturers guidelines and code of practice.



SERVICE AND MAINTENANCE

Maintenance is the most effective way to ensure your product continues to work safely and effectively whilst optimising cost over lifetime. Contract maintenance programmes provided by KCC Service and Maintenance not only ensure the avoidance and development of costly faults but also ensures your product operates effectively and meets health and safety obligations. Our support teams can advise on the frequency of visits required which will be dependent upon the use of your product. Maintenance programmes are available for any make of product and our staff can also provide advice on upgrades and replacement of parts.

KCC Refurbishing

A neglected product can cause great inconvenience and disruption to you resulting in a loss of time and money. All products are subject to wear and tear and accidental damage, but when a product becomes inoperable due to a prolonged period of inactivity or lack of maintenance, an overhaul may be needed. Hence the reason why we advocate maintenance contracts.

Upgrades

In time, your product requirements will change. Management trends and speed of logistics means that upgrades will be needed. Building regulations, safety requirements and improvements in operations will place greater demands on movements in and out of buildings. Whether it's installing safety features or adding security devices such as access controllers and remote operation or complying with fire regulations and meeting the demand for energy efficiency savings, KCC can advise on the best route to take.





- Door Hardware
- Anti-Ligature Hardware
- Electronic Locking Systems
- Intercoms
- CCTV
- Access Control



- Balustrade & Handrail
- Stainless Steel / Glazed Canopies
- Staircases
- Stainless Steel Bollards



- Schuco Jansen Glazing Systems
- Fire & Smoke Curtains
- Steel Doors & Frames
- Timber Doors & Frames
- Movable Walls



- Swing Door Operators
- Sliding Door Operators
- Curved Sliding Operators
- Bi-Folding Door Systems
- Revolving Doors

DUBLIN

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